



**Iowa Chapter of the Association Public Safety Communication Officials  
Conference Agenda  
October 12, 2021  
Holiday Inn Downtown/Mercy  
1050 6<sup>th</sup> Ave  
Des Moines, Iowa 50314**

TIME	EVENT
0700 – 0800	Registration/ Breakfast Buffet
0800 – 0815	Introduction & Housekeeping
0815 – 0945	The Mindset of a Top Tier Communicator / Officers & Dispatch
0945 – 1005	Morning Break
1005 – 1200	The Art of Connecting / Cognitive Processes
1200 – 1330	Lunch / APCO Business Meeting
1330 – 1430	Logic vs. Emotion
1430 – 1450	Afternoon Break
1450 – 1615	You are not at work... So Stop It